INTEGRATED MANAGEMENT SYSTEM (IMS) – QUALITY & INFORMATION SECURITY MANAGEMENT SYSTEM POLICY

TridentSQA is a customer focused, value conscious and quality driven growing software development services company in the digital transformation space. We enable organizations to unlock their potential by providing consulting services to identify areas of IT automation, end-to-end IT application development, implementation and support.

Our work philosophy is based on total quality assurance & security of information and related assets as fundamental for the successful business operation and the achievement of our clients' and partners' satisfaction. Therefore, we are committed towards meeting the Customer Requirements and securing the Confidentiality, Integrity and availability of information for the day-to-day business and operations.

Further, TridentSQA has adopted an Integrated Quality and Information Security Management System (IMS) based on the ISO 9001:2015 and ISO/IEC 27001:2022 standards.

The Top Management of TridentSQA is committed to ensure that:

➢ Delivering the requirements established by our clients.

➢ Complying with current laws and regulations applicable to the TridentSQA services.

➢ Customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.

➢ The confidentiality of information is protected and prevent disclosure of valuable or sensitive information.

➢ The integrity of information is maintained to ensure its accuracy and completeness.

➢ The availability of information is maintained to meet business needs and client's requirements.

➢ Establish Quality & Information Security Objectives aimed at improving the efficiency of our processes and procedures for sustainable growth and secure environment.

➢ Business continuity plans are developed, maintained and tested.

➢ Enhance the skills of all organization's members and provide them with constant training and professional development.

➢ Incident management process is established and implemented to ensure that all breaches of information security, actual or suspected are reported and investigated.

➢ Risks are mitigated & Opportunities are leveraged to an acceptable level through a risk & opportunity management policy.

➢ The quality & information security management system is continually improved.

➢ Appropriate resources are allocated in order to implement, operate and review an effective quality & information security management system.

➢ All stakeholders are responsible for implementation of respective policies and procedures within their area of operation, and oversee adherence by their team members.

By implementing IMS, TridentSQA will assure all interested parties that an appropriate and effective quality & information security management system is in place.

TridentSQA shall follow a formal disciplinary process for employees who have allegedly violated the quality & information security policies and procedures.

TridentSQA shall ensure that the review of the Quality & Information Security Policy and related documents is performed at least on an annual basis or when significant changes occur to ensure suitability, adequacy, and effectiveness of the IMS framework.

Reviewed & Approved By,

Mr. Senthil Kumar
Managing Director
TridentSQA

	TRIDENTSQA
	IMS | ISO 9001 | ISO 27001 | TOP MANAGEMENT | LEADERSHIP
	INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY

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Revision History

Version No. | Date	Revision Details	Prepared By	Reviewed By	Approved By
V1.0 | 01-09-2022	Fresh release of the Policy w.r.t ISO 27001:2013 & ISO 9001:2015	MR	ISSC	Managing Director
V2.0 | 06-02-2024	IMS Policy reviewed for the year 2024; reviewed by the Management. No changes required. DCR No: 045/2024	MR	Managing Director	Managing Director
V3.0 | 08-01-2025	Reviewed the document w.r.t ISO 27001:2022 and updated the following item. • Replaced the text, IEC 27001:2013 with IEC 27001:2022	MR	Managing Director	Managing Director